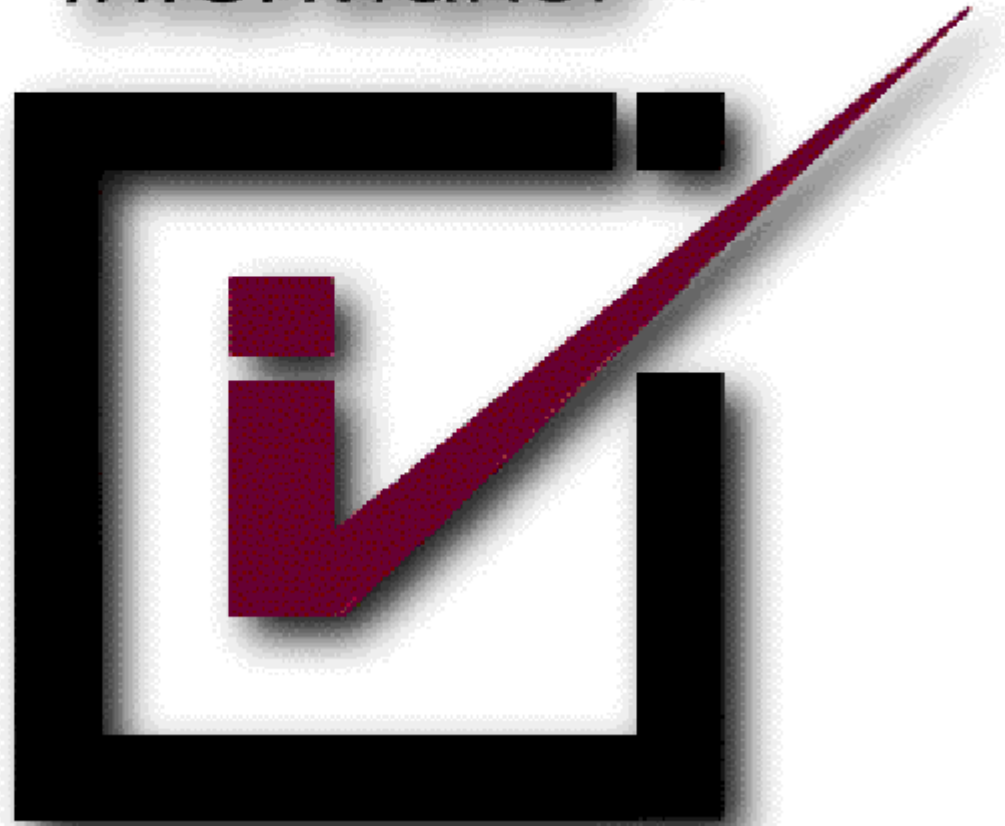


InforMaker®



IT Services

Introduction - Overview

Established in 1988

Headquarter: Rio de Janeiro – **Branches:** São Paulo

Vision: To be one of the most important and respectful IT Companies in the market by its competency, partnership and values

Mission:

- ✓ To Provide IT products and services with prices, times and quality required by the most significant companies in the market
- ✓ and Provide quality Training solutions designed to meet the needs of knowledge and productivity of people and businesses, contributing to their careers and business success

Values:

- ✓ Preserve partnership and confidence in relationship with Customers and Employees, with emphasis in raising highest level of integrity, seriousness and professionalism in the service's execution
- ✓ Operate with a passion to increase its competitiveness by the quality excellence and productivity
- ✓ Listen constantly the customers and act as one organization worldwide to design, develop and deliver IT products and services to meet their needs
- ✓ Promote respect for individuals, open communications and the highest level of integrity throughout our organization
- ✓ Adopt reinvestment's politics to permit its continuous growth, not aiming at immediate profits, but the maintenance of the Customers, and the gain sustained new Customers
- ✓ Keep formal programs and politics of performance evaluation, participation in the company's results, commissions, etc to achieve administrative and financial goals



Services, Partners & Clients

Services

- ✓ Software Development/Maintenance and Software Factory
- ✓ Professional Services and Outsourcing
- ✓ Training – Technical and End User
- ✓ Recruitment & Selection / Hunting IT Professionals

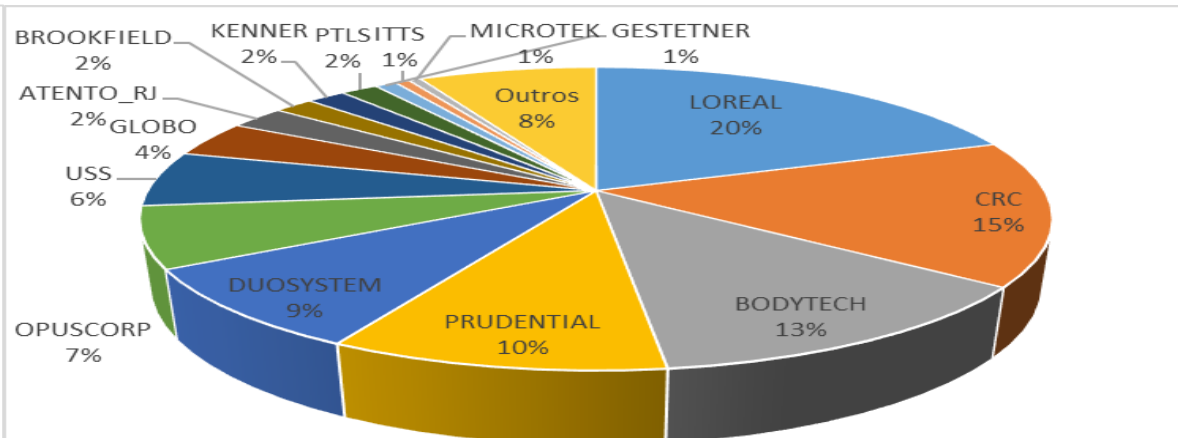
Partnerships & Certifications

Microsoft Partner

Silver Learning
Silver Midmarket Solution Provider
Silver Intelligent Systems
Silver Hosting
Silver Datacenter



Clients
2015



IT ERP / MIS on the Web

- ✓ Companies, Sites, Contacts information
- ✓ Sales Process
- ✓ Customer & Talents Relationship & Satisfaction Levels
- ✓ Site Visits (Schedule & Registration), Recalls, Claims, etc
- ✓ Locations, Rooms, Equipments, Knowledge, Software, Courseware, etc
- ✓ Control of Communications, by emails, with Clients and Talents
- ✓ Event monitoring and warnings of unusual situations
- ✓ Pending daily actions control
- ✓ Statistics, metrics, measures and Logging

The screenshot displays the InforMaker website interface. At the top, there is a navigation bar with the InforMaker logo and menu items: Serviços TI, Treinamento, Locação Salas, Quem Somos, and Login. Below the navigation bar, the main content area features a large banner with the text 'CONHEÇA AS NOSSAS SOLUÇÕES TI' and various service icons like 'Fabricação de Software / Projetos', 'Consultoria', 'Outsourcing / Alocação', 'Recrutamento e Seleção', 'ERP / CRM para Empresas TI', and 'Técnicos de Conhecimento'. To the right of the banner, there is a 'Microsoft Partner' badge and a list of services: Silver Learning, Silver Midmarket Solution Provider, Silver Intelligent Systems, Silver Hosting, and Silver Datacenter. Below the banner, there are four columns of service descriptions: 'Serviços TI', 'Treinamento', 'Locação Salas de Aula', and 'Computa Security+'. The 'Computa Security' section includes a 'Security+' logo and text about IT security services. At the bottom right, there is a 'Contato' section with contact details for InforMaker, including phone numbers and a 'Novidades' section with a 'Cadastre-se' button. The footer contains social media icons for Twitter, Facebook, and LinkedIn, along with the text 'Selecione o idioma' and 'Sobre nós'.



Project Metrics

- ✓ Two measurement techniques, IFPUG FPA - CPM 4.2 is Mandatory
- ✓ Automatic Costs, Resource and Schedule Calculation
- ✓ Life Cycle, influence levels, effort, etc
- ✓ Customized by Environment/Client
- ✓ Estimate's Rationale (Excel)
- ✓ Projects History data & Charts

Estimativas de Projeto - [Métrica de Pontos de Função]

Arquivo Utilitários ?

Cód. Proj.: PROJPF Descrição: TESTE OS: 1234567890 Tipo Proj.: Novo

Complexidade: Alta Criticidade: 1 Fase: Maquete Data: 12/01/2000

Complexidade	Simples			Médio			Complexo			PFB
	Quant.	∑	∑	Quant.	∑	∑	Quant.	∑	∑	
Input	0	*3	0	0	*4	0	0	*6	0	0
Output	0	*4	0	0	*5	0	1	*7	7	7
Consulta	1	*3	3	0	*4	0	0	*6	0	3
Arquivo	0	*7	0	0	*10	0	0	*15	0	0
Interface	0	*5	0	0	*7	0	0	*10	0	0
Total	1		3	0		0	1		7	10

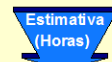
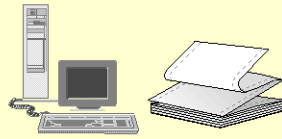
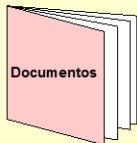
Fator de Ajuste (FA): 1,06 Pontos de Função (PF): 10,6

Fase	Horas An. Neg.	Horas An. Fab.	Horas Prog.	Total
Maquete	0,7	0,4	0,0	1,1
Protótipo/Projeto Lógico	1,8	0,4	0,0	2,2
Elaboração da Solução Técnica	0,4	2,9	0,0	3,3
Const. De Pgms. Planej. Testes	0,4	0,7	3,3	4,4
Teste de Sistema	0,0	1,5	0,4	1,8
Teste Negócio/Homologação	0,7	0,4	0,0	1,1
Implant. Piloto/Regime	0,4	0,4	0,0	0,7
Total	4,4	6,6	3,7	14,7

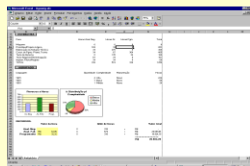
Gravar Excluir NIT Indiv. Agrup. Racional Estimativa Realizado Acompanhamento Salvar Como... Cancelar Sair

Iniciar Project1 - Microsoft Visual... Microsoft Word - Documen... Estimativas de Projet... 16:37

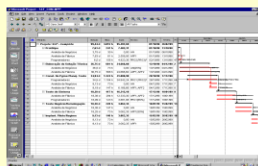
Estimativa



MS Word 97



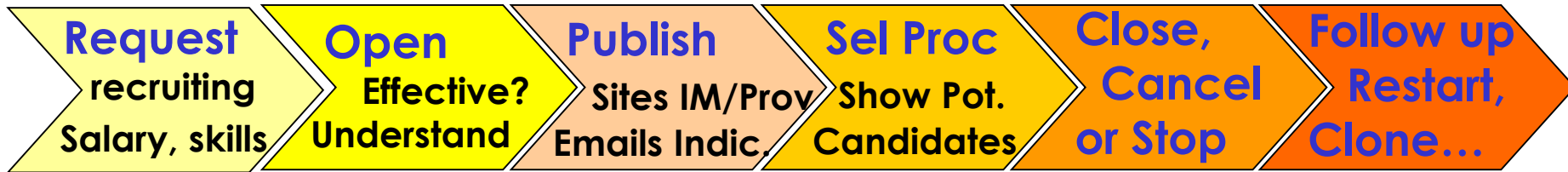
MS Excel 97



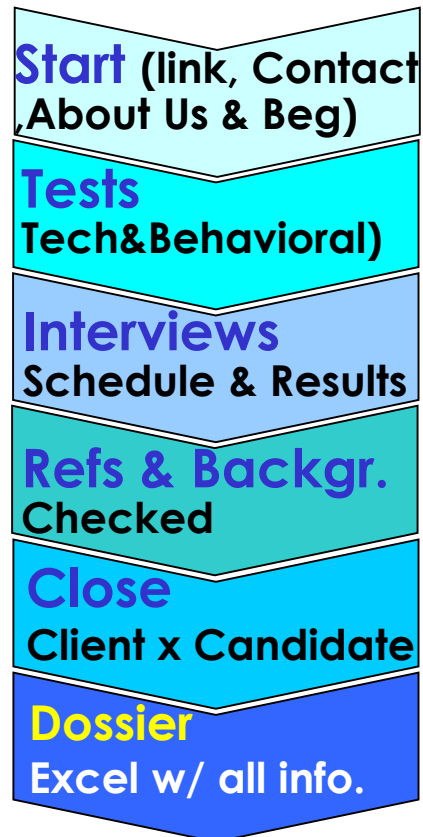
MS Project 98



R&S and HR Management



- ✓ Talent Registration (in stages)
- ✓ Opportunities Portal, My Profile...
- ✓ Knowledge & Certifications (automatically captured)
- ✓ Recruiting Process
- ✓ Hiring Process
- ✓ Performance Evaluation
- ✓ Competencies
- ✓ History (functional & technical)
- ✓ Firing Process
- ✓ Home Office R&S
- ✓ Statistics (R&S, Talents, Skills...)

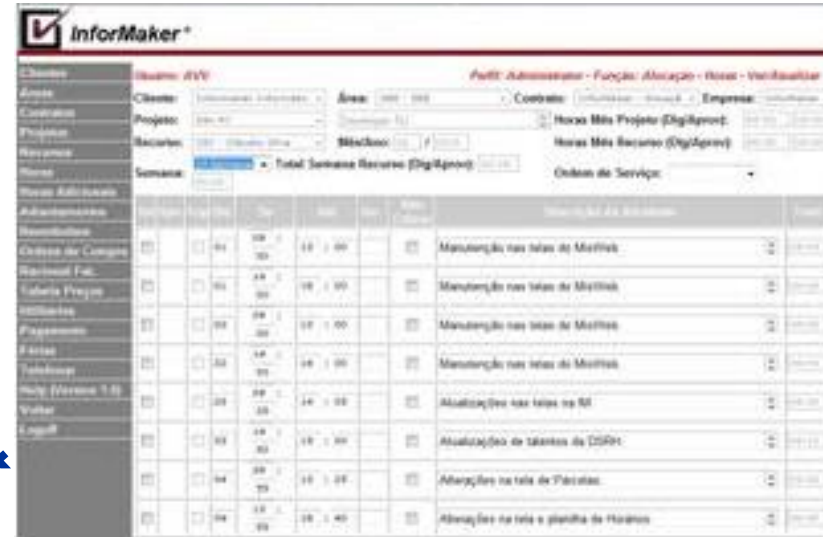


IT HRs Qualified: 55,932 (05/07/16)

IT HRs Unqualified: 34,967 (05/07/16)

Professional Services Management

- ✓ Time-sheet
- ✓ Payments
- ✓ Purchase Orders
- ✓ Pre-Approval & Invoice
- ✓ Service Orders (programming & analysis activities)
- ✓ Travel & Salary advancing
- ✓ Price & Salary tables
- ✓ Statistics, Logging
- ✓ Overhead cost control
 - Internal areas and Project with Time-Sheet
 - Projects of Client InforMaker



The screenshot displays the InforMaker software interface. The top navigation bar includes the InforMaker logo and the text "InforMaker". Below the navigation bar, there are several tabs: "Administração", "Funcionários", "Atividade", "Recursos", and "Verificação". The main content area shows a table with columns for "Data", "Hora", "Projeto", "Atividade", "Valor", and "Status". The table contains several rows of data, including activities like "Manutenção nas salas de Meeting" and "Atualização de talentos de CDOT".

Data	Hora	Projeto	Atividade	Valor	Status
01/01/2010	08:00	001	Manutenção nas salas de Meeting	100,00	001
01/01/2010	08:00	001	Manutenção nas salas de Meeting	100,00	001
01/01/2010	08:00	001	Manutenção nas salas de Meeting	100,00	001
01/01/2010	08:00	001	Manutenção nas salas de Meeting	100,00	001
01/01/2010	08:00	001	Atualização de talentos de CDOT	100,00	001
01/01/2010	08:00	001	Atualização de talentos de CDOT	100,00	001
01/01/2010	08:00	001	Atualização de talentos de CDOT	100,00	001
01/01/2010	08:00	001	Atualização de talentos de CDOT	100,00	001
01/01/2010	08:00	001	Atualização de talentos de CDOT	100,00	001
01/01/2010	08:00	001	Atualização de talentos de CDOT	100,00	001

Virtual Software Factory

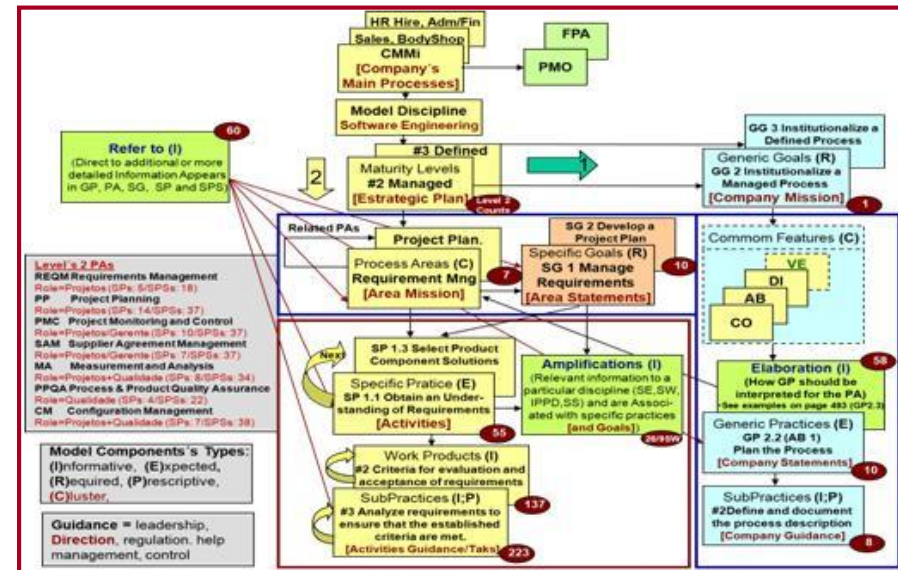
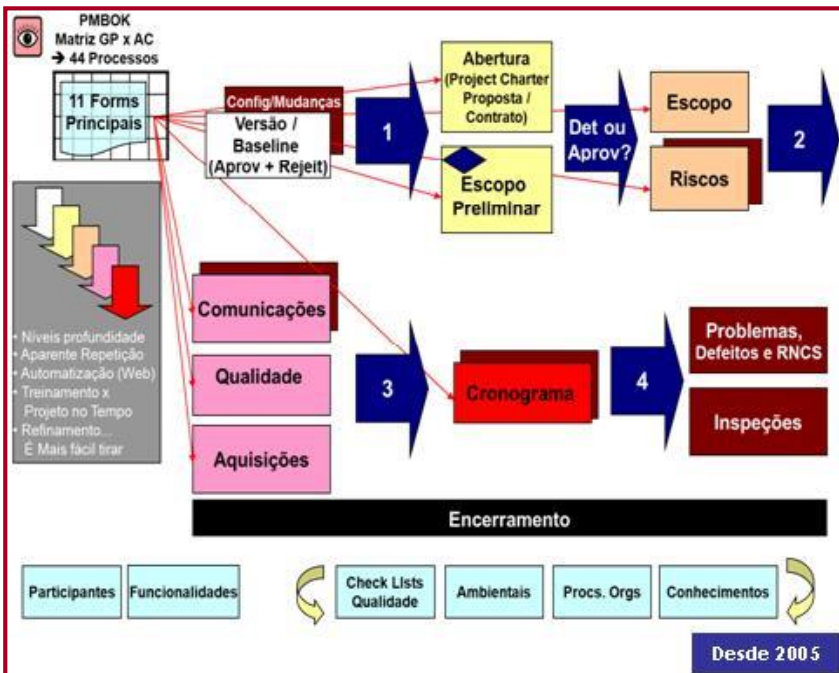
- ✓ **Based on concepts of Home-office, Auction and Job Broker**
 - InforMaker & Clients puts their requirements and specifications
 - Registered, skilled and rated professionals bids
 - Win who gives the best time and price
- ✓ **Advantages over other solutions**
 - Work is monitored
 - Deliverables are verified/accepted by Quality Assurance area
- ✓ **Non Strategic/confidential services can be done**
 - Anywhere
 - Anytime
 - Just in-time
 - On-Demand
 - 24x7

The screenshot displays the InforMaker software interface. At the top left is the InforMaker logo. The main area is a form for project management. The form includes fields for 'Usuário: AVV', 'Perfil: Administrador - Função: Atuação - Orient. Serviço - Ver. Atualizar', 'OS ID', 'Código', 'Data de Competição', and 'Status'. Below these are sections for 'Cliente', 'Área', 'Projeto', and 'Descrição'. There are also fields for 'Total de Faturas', 'Total de Horas', 'Nº de Dias Úteis', 'Pesquisador em', 'Project ID', 'Função', 'Ambiente', 'Cargo/Categoria', 'Rival', 'Cód.', 'Vinculo', and 'Valor Hora'. At the bottom, there is a table with columns for 'Prezado', 'Realizado', and 'A Pagar', each with a 'Formato (000.000)', a grid of checkboxes, and a 'Valor' column.



PMO/CMMi - Software Process Mng

- ✓ Control all activities of the Software Development Process
- ✓ PMO (Project Management Office)
- ✓ 9 Knowledge areas of PMI in PMBOK integrated with the 7 Processes Areas of the CMMi – Level 2
- ✓ Generates information to Measurements and Analysis
- ✓ Fully compliant with standards: CMMi, PMI/PMBOK, IFPUG/FPA, etc



Typical Project Structure

Phase	Deliverables
Requirements	<ul style="list-style-type: none"> -Project Charter -Project definition, identify and document: <ul style="list-style-type: none"> -requirements, functions, deliverables, risks, milestones, configuration, WBS, stakeholders, etc -Make or Buy and Reuse analysis and decisions -Estimates and Project Planning
Design	<ul style="list-style-type: none"> -Prototype -Entity relationship model -Function's Specifications
Development	<ul style="list-style-type: none"> -Programs specification, code, test and review -Unit Test planning and documentation
Test	<ul style="list-style-type: none"> -Unit test execution and review -System and integrated Tests
Deployment	<ul style="list-style-type: none"> -Database and software deployment and installation/upgrade -Training and support Users
Support	<ul style="list-style-type: none"> -Corrective and preventive activities -Support Users -Close Project (ends all activities, document project's deliverables, obtain formal acceptance, satisfaction level, lessons learned, etc)

Quality Assurance

